Pokémon Mini

Troubleshooting

- Screen is too dark
- Screen is Blank
- Game cuts out during play
- No Sound/Volume Problems
- Can’t remove game from System
- Infrared (IR) communications won’t work
- Shock Sensor not working
- Internal Clock not working
- Rumble feature not working

Other Questions

- How long does the battery last?
- Can I use rechargeable batteries?
- How do I replace the battery?
- Where can I buy it?
- Where can I get replacement parts, battery covers, etc.?
- How do I get it fixed?
- What colors are available?
- What is included with the system?

• Screen is too dark

Check the game's instruction manual for adjusting the contrast option. This is specific to each game and may not be available on all games.

If these steps do not help you, your system may need to be replaced.

• Screen is Blank

1. Make sure the power is turned on.
2. Press the RESET button then try the POWER button again. The RESET button is located below the POWER button and is very small. You may need to use a pen or other narrow object to press the button. When you press the RESET button, you will need to set the clock and date.
3. Make sure the battery is installed according to the internal diagram.
4. Try a new battery.
5. Check to ensure that the game pak isn't damaged. Remove the game pak and turn the system on. If the "insert game" picture appears, the game pak may be damaged.

If these steps do not help you, your system may need to be replaced.

• Game cuts out during play

1. Try removing and inserting the game pak, making sure it's fully inserted in the system.
2. Try a new battery.
3. Press the RESET button then try the POWER button again. The Reset button is located below the POWER button and is very small. You may need to use a pen or other narrow object to press the button. When you press the RESET button, you will need to set the clock and date.
4. Try cleaning the game pak connector.

If these steps do not help you, your system may need to be replaced.

• No Sound/Volume Problems
1. Turn the power OFF then ON. Be careful not to hold the C Button. Holding the C Button when turning the Pokémon Mini on will disable the sound.
2. Check the instruction booklet for the game you are playing to see the game's sound settings and to see how to adjust the sound.

If these steps do not help you, your system may need to be replaced.

- **Can’t Remove the Game from the System**

There is a game lock lever on the back of the Pokémon Mini. Hold the lever to the left, then slide the game pak out to remove. It is not necessary to hold the lever when you insert the game.

If these steps do not help you, your system may need to be replaced.

- **Infrared (IR) communications won't work**
  1. Make sure the game you are playing uses the Infrared feature.
  2. Make sure the systems are within three feet of each other, lined up properly, and that there is nothing between the systems.
  3. Make sure there is no bright light or sunlight shining directly on the IR ports.
  4. Make sure the IR port is clean. If it's dirty, clean it with a soft cloth.

If these steps do not help you, your system may need to be replaced.

- **Shock Sensor not working**
  1. Make sure the game you are playing uses the shock sensor feature.
  2. Make sure you are holding the shock sensor properly. The unit should be held horizontally and shaken up and down for the best results.

If these steps do not help you, your system may need to be replaced.

- **Internal Clock not working**
  1. Make sure the game you are playing uses the internal clock feature.
  2. If you have recently changed the battery, you must reset the clock. Instructions on setting the clock are specific to each game pak. Check your game manual for details.

If these steps do not help you, your system may need to be replaced.

- **Rumble feature not working**
  1. Make sure the game you are playing uses the rumble feature.
  2. Check the settings for the particular game to ensure that the rumble feature hasn't been turned off.
  3. Try replacing the battery. When the battery gets low, the rumble feature doesn't work as well.

If these steps do not help you, your system may need to be replaced.

- **How long does the battery last?**

Approximately 60 hours. A low battery light will display shortly before the battery runs out.

- **Can I use rechargeable batteries?**

Yes. Rechargeable alkaline batteries are okay. All other types of rechargeable batteries, especially nickel cadmium (NiCad), are not recommended and may damage the system.

- **How do I replace the battery?**
  1. Use a coin or flat-bladed screwdriver to remove the screw from the battery cover.
  2. Remove the cover and battery.
  3. Use a fresh, alkaline battery and insert it according to the diagram at the back of the battery window. (Using rechargeable batteries).
  4. Replace the battery cover and fasten it with the screw.

- **What colors are available?**

The systems were released in three colors: Wooper Blue, Chikorita Green, and Smoochum Purple.
• What is included with the system?

The Pokémon Mini system, a AAA battery (installed), a wrist strap, instruction and precautions manuals, and the game *Pokémon Party Mini*.

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**How to clean a game pak**

1. Use a clean, dry cotton swab and brush it left to right inside the game pak five to ten times. If the game is very dirty, wipe it in and out several times.
2. After cleaning, check inside to make sure no cotton fibers are left. If fibers remain, use a fresh cotton swab to lightly remove them.

*Note:* This is for the game pak only. We do not have a recommended cleaning method for the Pokémon Mini unit itself.